

NORTHWEST FACTORY FINISHES 15 YEAR LIMITED WARRANTY



Northwest Factory Finishes products finished with PPG Duracolor, applied to Collins Truwood products, are warranted to the original purchaser for 15 years from the date of installation of the siding. Under normal exposure conditions and care, our finish is warranted not to:

- Prematurely discolor
- Peel or flake
- Become damaged by normal washing of substrate
- Discolor due to excessive fade (Beyond Delta 3 units in first 5 years and Delta 5 units over the remainder of the warranty)

If within the Warranty period, measured from the date of installation of the substrate, under normal conditions and exposure, after Northwest Factory Finishes validates the complaint and has confirmed that the coating has failed in any of the above ways, Northwest Factory Finishes, as its sole liability and in lieu of any direct, indirect or consequential damages will:

- Provide the necessary amount of coating needed to repair the area determined as defective.**
- Reimburse the homeowner for the reasonable fees up to a maximum labor rate of \$1.25 U.S. per square foot during the first year. Years 2 through 7 NWFF will be reduced by 16.6% per year such that after the 7th year, Northwest Factory Finishes sole liability will be for replacement coating only. During this period, (years 8-15) NWFF will have no obligation to reimburse the homeowner any labor costs incurred to repair the affected product.**

Warranty Limitations

This warranty does not cover cracking, peeling, or blistering which may result due to inadequate ventilation or improper construction techniques, and specifically excludes cracking, peeling, blistering and efflorescence caused by defective primer or inadequate primer application as supplied/applied by siding manufacturer. This warranty does not apply to failure caused by excessive expansion, contraction, or other movement of the substrate. This warranty does not apply to damage or failure caused by the breakdown of the underlying substrate; falling objects; faulty or improper storage and installation; lack of proper construction or maintenance, accidental damage; structural defects; fire, lightning, hurricane, tornado, windstorm, earthquake, hail, or other acts of God; harmful chemicals (including harmful cleaning compounds); surface deterioration due to pollution; misuse; abuse; vandalism; mildew accumulation; scratching; abrading or misuse/ abuse of the factory- finished product during installation. This product is warranted against excessive fading as defined by industry standards.

Northwest Factory Finishes (here in after referred to as the "Warrantor") obligations under this warranty shall in no event exceed the purchase price of the original product. Any product found to be unsatisfactory prior to installation, for any reason, must not be installed and should be returned to the dealer where it was purchased for replacement product. The Warrantor will not be responsible in any way for labor or material if defective or unacceptable product is installed. The Warrantor shall not be liable for any consequential or special damages, or for other expenses such as accessories (lumber wrap, sheathing, fasteners, caulking, etc.) which may arise in connection with this warranty.

THIS WARRANTY IS NON TRANSFERABLE AND IS EXPRESSLY MADE IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ALL OTHER OBLIGATIONS OR WARRANTIES ON THE PART OF THE WARRANTOR FOR DAMAGES INCLUDING BUT NOT LIMITED TO CONSEQUENTIAL OR SPECIAL DAMAGES.

CLAIM PROCEDURE: Upon discovery of a possible defect/failure, a claim must be filed immediately. The covered party must provide photographs of the defective product and must allow representatives from Northwest Factory Finishes and PPG to access the property where the warranted product is installed to inspect and take samples and photographs for investigation of the claim. Please contact the Customer Service Department with any questions at P.O. Box 1017, Bonner, MT 59823, or call 1-406-541-6933.